

OUR SMOOTH SAILING CLUB
SAVES YOU MONEY,
TIME & HEADACHES!



CHARTER

HOME COMFORT

HEATING & AIR

248.983.3823 586.463.3823

CALLCHARTER.COM

IT'S ALWAYS SMOOTH SAILING WITH US

You need your heating and cooling system to stand up to Michigan's blustery cold winters and steamy hot summers. But how can you protect your unit from disappointing performance, costly repairs and even more pricey system failures? It's easy! When you join Charter Home Comfort's Smooth Sailing Club, we'll protect your heating and AC system from every storm—from a minor ripple to a tidal wave-like disaster.

You wouldn't drive your vehicle around year after year without regular maintenance, would you? Well, your HVAC system also needs routine tune-ups and inspections to run as efficiently, affordably and safely as possible. Routine maintenance is the smart way to avoid repairs and breakdowns and extend the life of your system. Plus, it increases your system's efficiency, which lowers your energy bills. Here at Charter Home Comfort, we like to think of maintenance as the rudder that steers your HVAC system clear of troubled water—season after season.

Our Smooth Sailing Club saves you time, money and frustration. Our highly trained technicians will sound the SOS at the first sign of trouble. Then, we'll fix any minor issues, righting your system's course to avoid a major shipwreck.



Here is just some of the important work we perform during our extensive 49-point checkup of your HVAC system:

- ✦ Check refrigerant pressure
- ✦ Check electrical controls
- ✦ Start and run amps on fan motors and compressor
- ✦ Check heat exchanger
- ✦ Clean drain line and drain pan
- ✦ Inspect evaporator coil
- ✦ Clean condenser coil
- ✦ Check thermostat
- ✦ Oil motors and calibrate (if necessary)
- ✦ ... And more!

The benefits of regular HVAC maintenance include:

- ✦ Longer equipment life
- ✦ Fewer service calls
- ✦ Improved performance
- ✦ Lower monthly utility bills
- ✦ Discounts on repairs
- ✦ No contract: You can cancel at any time
- ✦ Transferable plan
- ✦ ... And more!



THREE EXCEPTIONAL OPTIONS!

We love to provide choices so that you can tailor your plan to your specific needs and unique budget.

ShipShape (\$15.75 Monthly)

- ✦ 20% Discount on Parts and Labor
- ✦ Annual Heating Tune-Up
- ✦ Annual AC Tune-Up
- ✦ 1-Year Parts and Labor Guarantee
- ✦ Replacement of Standard Batteries in Thermostats

Easy Breezy (\$24.15 Monthly)

- ✦ 20% Discount on Parts and Labor
- ✦ Annual Heating Tune-Up
- ✦ Annual AC Tune-Up
- ✦ 2-Year Parts and Labor Guarantee
- ✦ \$20 off Diagnostic Fee
- ✦ No Overtime Fees for Repairs
- ✦ Replacement of Standard Batteries in Thermostats
- ✦ Smoke Alarm Testing
- ✦ Carbon Monoxide Alarm Testing
- ✦ Priority Scheduling
- ✦ 5% Discount on Complete System Installation

All Hands on Deck (\$32.49 Monthly)

- ✦ 20% Discount on Parts and Labor
- ✦ Annual Heating Tune-Up
- ✦ Annual AC Tune-Up
- ✦ Lifetime Parts and Labor Guarantee
- ✦ Complimentary Hot Water Heater Flush (\$125 Value)
- ✦ No Overtime Fees for Repairs (Regular Rates 24/7)
- ✦ Smoke Alarm Testing and Battery Replacement
- ✦ Carbon Monoxide Alarm Testing and Battery Replacement
- ✦ Same-Day Priority Scheduling
- ✦ 10% Discount on Complete System Installation
- ✦ Diagnostic Fee Waived

We also offer additional coverage for whole home generators, water heaters, humidifiers, condensate pumps, dryer vents, electric air cleaners and media filters. Call us for details!

ALL ABOARD FOR TOTAL PEACE OF MIND!

To sign up for one of our worry-free maintenance plans for your home in the Tri County Area, call Charter Home Comfort at 586.463.3823 or 248.983.3823. Or contact us online at callcharter.com.

We Offer Great Plans for Businesses, Too!

We also have exceptional plans for our commercial customers! Call us and we will develop a custom proposal for you.

100% Satisfaction

Your satisfaction is our No. 1 priority. We will always put your needs and concerns first as we strive to provide you with the best possible customer experience.

About Us

Charter Home Comfort, formerly Luedtke Tri-County Comfort, is a family-owned, family-operated company with deep roots in the Tri County Area. We've been serving families and businesses in this community since 1960. During six decades, we've developed strong relationships with loyal customers who appreciate our commitment to honesty, integrity, high quality products, outstanding craftsmanship and superior customer service.

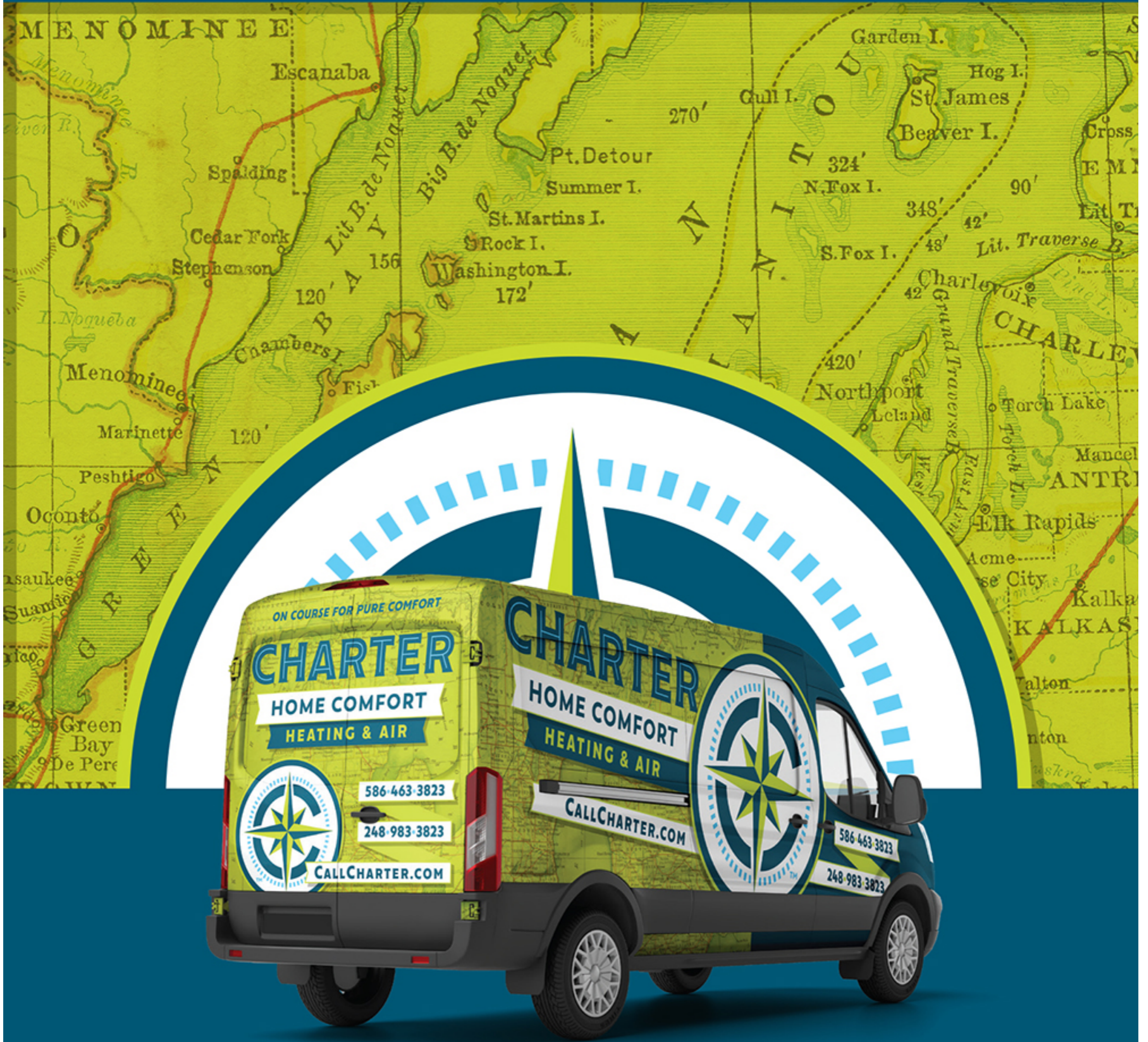
Our technicians are fully trained and certified by the leading manufacturers in our industry. We are a licensed, insured, bonded and drug-free company. Plus, we're always open for all of your HVAC needs!



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ON COURSE FOR PURE COMFORT

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